WELCOME

We extend a warm welcome to all new and returning residents of Columbia University’s housing. Columbia University Facilities’ Office of Residential Operations is committed to providing all of our tenants with a safe and comfortable home. We hope that this newsletter will familiarize you with some general policies and information. In this issue you will find useful contact information, a list of places to visit near campus, information on renter’s insurance, ways in which you can live greener, and more. Enjoy!

NEIGHBORHOOD SPOTLIGHT: CAMPO, AN ALL-AROUND GOOD EAT
by Josh Weiss, Columbia College 2010

Walking into a restaurant of the culinary refinement of Campo, I was surprised at the relaxed vibe I felt. The décor is quite nice, the food served in a way that I would consider fancy, but those attributes do not sacrifice the welcoming tone established by co-owner Michael Wetherbee. “We serve great food but it’s inclusive in a way that many culinary restaurants are not,” Wetherbee says. “You can come in and out with a full dinner for fifteen dollars. We don’t want to turn people away with a pretentious restaurant, but we still offer culinary excellence.”

Culinary excellence indeed. Campo chefs present both classic Italian dishes done right and creative variations utilizing seasonal ingredients. I started with Arancini, a delicious starter of fried crusted ricotta cheese and mixed vegetables covered in a perfectly light tomato sauce. The restaurant-style oven baked pizza is also a staple at Campo.

The crust is thin and crispy and the toppings are fresh and delicious. In terms of entrées there’s a range of pasta and protein based dishes, with a good variety of vegetarian options for an Italian restaurant. Aside from the fancier steaks and raviolis, Wetherbee says that one of his favorite entrées is the spaghetti and meatballs. “It’s back to the basics from when I was a kid, but done really well,” he says about the dish. The Zeppoli—fried sweet dough balls—and the fruit crisp, if you want something lighter, are both delectable desserts to top off a great meal.

Beyond the food, Campo is also a great place to get some drinks and just hang out at the bar, especially during the nightly two-for-one happy hours (Every night from 3-7 p.m. and from 11 p.m. - 2 a.m.). “We take a culinary approach to cocktails,” Wetherbee says, “using fresh and seasonal ingredients and paying close attention to complex flavors.” The cocktails, like the food, range from classics (post-prohibition) like the “Corpse Reviver,” to some original mixes like the berry flavored “The Barnard” and the Cucumber Mojito, which tastes like a classic mojito with an intriguing hint of refreshing cucumber. “We want this to be a fun place, which is why we’re open until 4 a.m. on weekends,” Wetherbee says.

Wetherbee and Jeremy Wladis, Wetherbee’s partner and veteran restaurant owner, strive to establish an ambiance that is simply fun while satisfying the most delicate palates with the cuisine and cocktails. Campo seems to pull off a scene that will satisfy everything from the simple jeans and a t-shirt client sipping cocktails at the bar, to a couple looking for a pleasant and somewhat sophisticated evening. The place also hosts private parties of up to a hundred in the upstairs section of the restaurant.

Wetherbee, a long-time Harlem resident, says that he loves the restaurant and cocktail culture of New York, but that in the past he would go farther downtown for true culinary cuisine. For a long time he has wanted to bring a high quality restaurant to the Morningside community, and now after five years of trying to buy it, he has finally procured the former Pertutti restaurant. He feels that Campo can be a great addition to a growing selection of good culinary restaurants in Morningside Heights.

The varied offerings of Campo, which opened on April 17, are sure to help this restaurant become a staple establishment for the diverse population of Morningside Heights.

Campo is located on 2888 Broadway, between 112th Street and 113th Street.
WHO’S WHO?
Who Works In Your Building and When You Should Contact Them

SUPERINTENDENT
The superintendent for your building is directly responsible for the maintenance and operation of your building and its systems and is generally your first point of contact for building-related issues. The superintendent's responsibilities include staff supervision, contractor supervision, janitorial maintenance, preventive maintenance, repairs and building services. He or she is expected to respond promptly and courteously to your requests or complaints regarding service and/or maintenance. Superintendents carry pagers and can be reached 24 hours a day, but only for emergencies after their regular working hours. In most buildings, superintendents work from 7 a.m. to 4 p.m. Monday to Friday.

DIRECTOR FOR RESIDENTIAL SERVICES
The Director for Residential Services is responsible for overseeing and ensuring the efficient operation of your building. Directors work with superintendents, building staff, and contractors to provide the best possible service to you and your neighbors. If you have a special problem that the building superintendent has not been able to correct, you should contact your Director at the phone number indicated at right. If they are not available, you may also speak to Mark Kerman, Assistant Vice President for Residential Operations at (212) 854-9301 or mk17@columbia.edu.

IMPORTANT PHONE NUMBERS

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<thead>
<tr>
<th>YOUR SUPERINTENDENT</th>
<th>[Insert your Super's # here]</th>
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<tbody>
<tr>
<td>FACILITIES SERVICES CENTER (Emergencies after hours and on weekends)</td>
<td>212-854-2222</td>
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<tr>
<td>YOUR DIRECTOR FOR RESIDENTIAL SERVICES (Special problems that your superintendent cannot address)</td>
<td>212-854-9301</td>
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<tr>
<td>LEASING DEPARTMENT</td>
<td>212-854-9300</td>
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<tr>
<td>CONTROLLER’S OFFICE (Questions regarding your rent account)</td>
<td>212-854-1009</td>
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<tr>
<td>CUIT CLIENT SERVICE CENTER (Ethernet connectivity questions)</td>
<td>212-854-1919</td>
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<tr>
<td>CU DEPARTMENT OF PUBLIC SAFETY (Public Safety Issues) (Emergency)</td>
<td>212-854-2797 212-854-5555</td>
</tr>
<tr>
<td>POLICE/FIRE/AMBULANCE</td>
<td>911</td>
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<tr>
<td>CU FACILITIES RESIDENTIAL OPERATIONS WEB SITE</td>
<td><a href="http://www.columbia.edu/uah">www.columbia.edu/uah</a></td>
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Nelson Falcon • 212-854-9301 nf36@columbia.edu
Nelson has been with the University for over 15 years and has extensive experience managing residential properties in New York City
Assistant Director: Lauren Morrow lm2163@columbia.edu

Edward Lauth • 212-854-9301 el582@columbia.edu
Ed has over 16 years of experience in commercial and residential property operations and has been with the University for six years.
Assistant Director: Nancy Lu nnl3@columbia.edu

Anthony Nasser • 212-854-9301 an2222@columbia.edu
Anthony has over 11 years of experience managing property in New York City and has been with the University for two years.
Assistant Director: Anna Fu af2330@columbia.edu

Cathleen Ryder • 212-854-9301 cr2238@columbia.edu
Cathy has over 16 years experience operating large residential portfolios in New York City
Assistant Director: Catherine Sanders cs2512@columbia.edu

For more information, go to www.cuf.columbia.edu/
RENTER’S INSURANCE
During your occupancy in Columbia University Apartment Housing (UAH), it is important that you protect yourself financially against personal property losses by acquiring renter’s insurance. Renter’s insurance can provide you with coverage for damaged, lost, or stolen personal items as well as personal liability (in the event that someone is injured in your apartment or you damage property that belongs to others). Renter’s insurance can also provide you with the financial means for acquiring temporary living facilities in the event that your residency becomes uninhabitable due to severe weather damage or some other form of disaster.

Pursuant to the University’s Risk Management policy, no reimbursements will be made for damaged, lost, or stolen personal items and personal liability. Columbia University does not offer renter’s insurance. However, you can find information on how to determine your coverage, survey your items, and find a provider by visiting the Insurance Information Institute’s Web site at: www.iii.org/media/publications/brochures/rentersins/.

MAINTENANCE REQUESTS

Emergency
If you have a serious leak or other emergency during normal business hours, please contact your superintendent or Director. After hours and on weekends, you should call the Facilities Services Center at 212-854-2222. The superintendent and/or appropriate repair personnel will be contacted to respond.

Non-Emergency
For routine maintenance requests, you can fill out a maintenance request form located in your lobby or basement, which should be deposited in the locked maintenance request box or you can call 212-854-2222 to submit your request. The call center will contact your superintendent to have the work completed. If your request is not acted upon within 72 hours, please call your Director.

HEATING REQUIREMENTS
The heating season begins October 1st. Our goal is to maintain a comfortable temperature inside your apartment according to the following New York City guidelines:

- Between the hours of 6 a.m. and 10 p.m., whenever the outside temperature is below 55 degrees Fahrenheit, owners must maintain a temperature in their tenants’ apartments of at least 68 degrees Fahrenheit.
- Between 10 p.m. and 6 a.m., owners must keep apartments at a minimum of 55 degrees Fahrenheit, when the outside temperature is below 40 degrees Fahrenheit.
- Each building has different devices that monitor both outside and inside temperatures to ensure that these guidelines are complied with. As with all types of equipment, heating equipment may fail and need repair from time to time, and we appreciate your cooperation when heating or boiler repairs are being made.
- Radiator valves cannot be used to regulate the amount of heat in your apartment. These valves must be fully opened or closed. Leaving valves partially open can cause banging, leaks, and the inefficient operation of the building’s heating system.

If you have any heating complaints or if you are experiencing problems with your radiators, please complete a Maintenance Request Form and inform your superintendent or Director.

GREEN LIVING

Recycling and reusing
We encourage all residents to comply with New York City’s recycling laws. Recyclable items consist of the following: newspapers, magazines, catalogs, phone books, corrugated cardboard, paper and envelopes, beverage cartons, cereal and pasta boxes, paper bags, glass and plastic containers, aluminum cans and other aluminum items and household metal (i.e., appliances, fixtures, tools, utensils, pots and pans). Procedures are as follows:
- Separate recyclable items from ordinary household refuse. In most buildings, mixed paper (stationery, smooth cardboard, etc.) is deposited in green containers with clear bags.
- Tie newspapers, magazines and catalogs in bundles for pickup.
- Deposit glass, plastic and aluminum containers or foil in blue, recycling containers with clear bags.
- Rinse jars, bottles, cans and receptacles to help keep the building cleaner and help control vermin.

Recyclables are only picked up by the Department of Sanitation once a week. Recycling and regular sanitation procedures are posted in your building. If you have any questions about the recycling rules in your building, please ask the superintendent or Director.

For additional information about New York City’s recycling program, please visit: www.nyc.gov/html/nycwasteless/html/recycling/recycle_what.shtml

For a complete listing of building services, please visit our Web site at www.columbia.edu/uah.

We appreciate your cooperation!

GREEN CLEANING

Residential Operations has also begun a pilot program to switch over to green cleaning supplies in residential buildings. Green cleaning programs use products that reduce the quantity and toxicity of janitorial supplies, making them healthier and safer for residents and staff while, at the same time, reducing environmental impacts. Products are generally biodegradable, have low VOC (volatile organic compounds), and are heavily concentrated to reduce the number of containers used. The vendor we are working with, Rochester-Midland, is nationally recognized as a leader in green cleaning programs. The program is initially being used in approximately 30 residential buildings for 95% of our building maintenance needs. It is expected that all of our residential buildings will switch to green cleaning supplies over the course of the academic year.
DID YOU KNOW?
By using CFLs, you will be able to have the same amount of visible light but use less energy and pollutants, thereby decreasing the green house gases associated with producing electricity.

SITES IN THE HEIGHTS

Our neighborhood here in Morningside Heights is loaded with historical treasures, architectural beauties, and great parks to visit. Here’s a tasting of some of the top sites for an afternoon in the Heights:

**Grant’s Tomb:** General Grant National Memorial, commonly referred to as Grant’s Tomb, is the largest tomb in North America. The classically beautiful site overlooks the Henry Hudson River and includes a small memorial museum to General Grant and his wife who is also buried in the tomb. During the summer months, come to free jazz concerts at the tomb or witness a musket firing demonstration. Grant’s tomb is a great stop while strolling through Riverside Park. Grant’s Tomb is located on 122nd Street and Riverside Drive.

**The Cathedral Church of St. John the Divine:** The world’s largest (neo-)gothic cathedral is a beautiful house of prayer. A great place to come for an hour in the afternoon, the Cathedral is open daily until 6 pm (and 7 pm on Sundays). Check online schedules (www.stjohndivine.org) for guided tours, medieval art workshops, and other events. After enduring a fire in 2001 the Cathedral is now open for visitors, but due to restoration work, certain areas are restricted to the public. The Cathedral Church of St. John the Divine is located on 1047 Amsterdam Avenue (112th Street).

**Riverside Park:** Stretching for four miles from 72nd to 158th streets along the Hudson River, Riverside Park is a wonderful waterfront hangout. The park has tranquil lounging areas, great athletics courts (by 108th street), and a scenic bike path along the length of the park. This is a great spot to escape the hectic city streets.

**Nicholas Roerich Museum:** An interesting museum exhibiting about 200 works of the Russian artist. Roerich’s paintings are said to explore the mythic origins, the natural beauty, and the spiritual strivings of humanity. Also check online schedules (www.roerich.org) for cultural shows and free concerts. The museum is located on 309 West 107th Street and is open from Tuesdays–Sundays from 2-5 pm.

**West Harlem Waterfront Park:** Although not yet officially open to the public, West Harlem Waterfront Park runs along the Hudson River from 125th to 132nd Streets and overlooks the Hudson River. The park will offer opportunities to lounge and enjoy the view of the river. There are plans for fishing, boating, and transportation improvements.

DIRECTOR’S CHAIR – A VIEW FROM THE ROOF
by Nelson Falcon, Director of Residential Operations

I stood on a high rooftop of one of our residential buildings near 125th Street admiring the urban landscapes around me. It was a perfect vantage point to take in views in all directions - south to Morningside Heights and further downtown, north to Manhattanville and Harlem, and west to New Jersey. The surface of the Hudson River rippled gently celebrating the crisp, clear August morning and greeting the azure sky. There was activity all around as cars whizzed along on the West Side Highway, ships and boats glided on the river, and the #1 train raced along the only “el” on its Manhattan route.

Looking south, Grant’s Tomb and Riverside Church stood out prominently among the smaller apartment and institutional buildings in the foreground, decorated by Riverside Park on the western fringe. The downtown Manhattan landscape could be seen in the distance and the pinnacle of the Empire State building peered above its neighboring buildings focusing attention back to the flawless blue sky. Facing north toward Manhattanville, the building heights were much smaller and included warehouses, auto repair shops and parking lots. I wondered how this area would change and how it would look if I stood on this same roof top in 20 years.

As I imagined the future cityscape and how it would blend with the neighborhood, I realized that I was surrounded by movement, connections, flow – the highway, river, subway “el” – things you can easily take for granted from ground level. A vision formed of an area connected to the adjacent communities, seamlessly flowing and intertwined with each other. And, in the distance, was the George Washington Bridge, majestically defeating the river’s expanse to connect two states. Somehow, from this roof top, it all came together in a way that’s hard to see from the ground.