WELCOME

Columbia University Facilities and Operations is committed to providing you with a safe and comfortable home. This newsletter, The Morningside Resident, is part of our service to you, offering information and news about Columbia University residential properties and happenings across the neighborhood.

COLUMBIA APARTMENTS SAVING ENERGY

Columbia’s Oil to Gas Conversion Energy Savings

7,236 metric tons of CO₂e

17,228,571 miles driven by the average car

CO₂e

annual reduction of carbon footprint

Completing a nearly five-year process, by the end of the year, Columbia, in conjunction with Con Edison and the City of New York, will have converted all of its residential buildings from oil to natural gas as the primary fuel source for heat and hot water. In all, 87 burners serving 113 residential buildings were converted as part of the project. This transition from reliance on heavy heating oil—as well as the reduced use of oil delivery trucks—will cut the University’s greenhouse gas emissions, create more efficient heating, and improve air quality.
WHO WORKS IN YOUR BUILDING AND WHEN YOU SHOULD CONTACT THEM

Superintendent
The superintendent for your building is directly responsible for the maintenance and operation of your building and its systems and is generally your first form of contact for building-related issues. You should have received their contact information when you moved in. For maintenance issues after hours (before 9 a.m., after 5 p.m., and on weekends), call the Columbia Facilities Services Center at 212-854-2222.

Director for Residential Services
If you have a special problem that the building superintendent has not been able to correct, you should contact your Director for Residential Services at the phone number indicated below. If they are not available, you may also speak to Mark Kerman, Assistant Vice President for Residential Operations at (212) 854-9301 or mk17@columbia.edu.

IMPORTANT PHONE NUMBERS

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<tr>
<th>Building Representative</th>
<th>Contact Information</th>
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<tr>
<td>[Insert your Super’s name Here]</td>
<td>[Insert your Super’s # here]</td>
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<tr>
<td>FACILITIES SERVICES CENTER</td>
<td>212-854-2222</td>
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<td>(Emergencies after hours, and on weekends)</td>
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<tr>
<td>YOUR DIRECTOR FOR RESIDENTIAL SERVICES</td>
<td>212-854-9301</td>
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<tr>
<td>(Special problems that your superintendent cannot address)</td>
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<tr>
<td>CU FACILITIES RESIDENTIAL OPERATIONS WEB SITE</td>
<td><a href="http://facilities.columbia.edu/housing">http://facilities.columbia.edu/housing</a></td>
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<td>CU PUBLIC SAFETY</td>
<td>Morningside Campus</td>
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<td>212-854-2797</td>
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<td></td>
<td>Emergency: 212-854-5555</td>
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BUILDING REPRESENTATIVES
All residential directors and assistant directors have many years of experience managing residential properties in New York City.

Director: Nelson Falcon • 212-851-7368 • nf36@columbia.edu
Director: Edward Lauth • 212-854-6645 • el582@columbia.edu
Director: Cathleen Ryder • 212-854-3729 • cr2238@columbia.edu
Assistant Director: Marah Arbaje • 212-851-0454 • ma224@columbia.edu
Assistant Director: Anna Fu • 212-851-0888 • af2330@columbia.edu
Assistant Director: Nancy Lu • 212-854-8911 • nnl3@columbia.edu
Assistant Director: Serena Sinckler • 212-854-4142 • ss2690@columbia.edu
Assistant Director: Nicole Thompson • 212-851-7369 • nt25@columbia.edu
For more information, go to http://facilities.columbia.edu/housing/
BED BUGS

Today bed bugs are a real threat in New York City apartments and across the world. University Apartment Housing units, while infrequently, have been affected by bed bugs. Everyone has a role in keeping your apartment and building bed bug free. If you think you may have bed bugs, contact your building representative or superintendent immediately (see page 2 for contact information). Columbia’s professional staff will be hands-on with you in eliminating the problem.

Bed bug infestations can be caused in many ways. Never pick up used furniture or mattresses off the street, even if they appear in good condition. Do not buy used mattresses or other used furniture. Clean your apartment regularly and thoroughly. When returning home from traveling, immediately wash your clothes on the highest water and dryer temperature settings possible. Vacuum all luggage and then place in a plastic bag tied tight until needed. For more specific tips, visit http://facilities.columbia.edu/housing/tenant-information#bedbuginformation.

HEATING 101

As the temperatures start to dip, our goal is to maintain a warm and comfortable temperature in your apartment according to the following New York City guidelines during heating season (October 1, 2015 to May 31, 2016).

- Between the hours of 6 a.m. and 10 p.m., whenever the outside temperature is below 55°F/12.78°C, owners must maintain a temperature in their tenants’ apartments of at least 68°F/20°C.
- Between 10 p.m. and 6 a.m., owners must keep apartments at a minimum of 55°F/12.78°C when outside temperature is below 40°F/4.44°C.

Radiator valves cannot be used to regulate the amount of heat in your apartment. These valves must be either fully opened or fully closed. Leaving valves partially open can cause banging, leaks, and the inefficient operation of the building’s heating system.

If you have any heating complaints or have problems with your radiator, please complete a Maintenance Request Form and inform your Superintendent or Director of Residential Services.

If you have no heat or hot water and a notice of service interruption has not been posted in the building, please call your superintendent directly or the Facilities Services Center at (212) 854-2222.
After 46 Years, A Superintendent Hangs Up His Belt

George Pelissier arrived in the United States from Haiti in 1968. For nearly his entire time since immigrating, he has worked as a superintendent serving tenants of Columbia apartments, beginning on W115th Street and then moving to W113th Street. On September 1 of this year, Pelissier, now 86, retired from his post. Pelissier paused from his new life of leisure to speak with Morningside Resident.

What brought you to Columbia and this line of work?
Coming to New York from Haiti in 1968, I never before had a job requiring the use of my hands. Columbia gave me the opportunity. I learned on the job from others at the university, and I did it for 46 years.

What was your favorite part of the job?
I love serving and helping people.

What are your plans in retirement?
Now that I’m retired, I’m going to take it easy. I’m 86 years-old!

COLUMBIA BUILDING SUPERINTENDENT FEATURED IN The New York Times

The New York Times published a story about the rarity of female building superintendents in New York City, and in the article featured Loretta Zuk, building superintendent for 547 Riverside Drive. Next year, Loretta will be celebrating her 30th year at Columbia. You can find the New York Times article giving well-deserved recognition to Loretta at http://nyti.ms/1VWwkTU.

NEW HIRES
Welcome to new staff that has joined or were promoted to new positions in Columbia University Residential Operations over the past year.

Victor Bess, Door Attendant
Matthew Bright, Superintendent
Shana Brown, Coordinator, Vacancies and Records
Marco Garcia, Superintendent
Darnell Hicks, Coordinator
Roldolfo Molina, Door Attendant
Luis Nunez, Porter

Almir Pachariz, Porter
Amaury Perez, Superintendent
Stefanie Peterson, Administrative Assistant
Juan Plasencia, Operations Manager
Leilani Reynolds, Manager of Leasing Operations
Allison Rubin Berretti, Associate Director, Residential Services
IN THE NEIGHBORHOOD

Restaurant Openings

Below is a list of restaurants in the neighborhood that have opened recently or will be opening soon after publication of this newsletter.

A New Saigon, 2596 Broadway (97th and 98th St)
Amity Hall, 982 Amsterdam Ave (108th and 109th St)
Babbalucci, 331 Lenox Ave (126th and 127th St)
Bernheim and Schwartz Hall, 2911 Broadway (113th and 114th St)
Chirping Chicken, 940 Columbus Ave (106th St)
Friedman’s, 1187 Amsterdam Ave (118th and 119th St)
Island Burger and Shakes, 3147 Broadway (La Salle St and Tiemann Pl)
Jin Ramen and Kissaten Jin, 3183 and 3187 Broadway (Tiemann Pl. and 125th St)
Lulu’s Taqueria, 533 Manhattan Ave (122nd and 123rd St)
Macchina, 2758 Broadway (106th and 107th St)
Manhattan Brew and Vine, 988 Columbus Ave (109th and 110th St)
Mezzogiorno, 2791 Broadway (107th and 108th St)
Naruto Ramen, 2634 Broadway (100th St)
Row House Harlem, 2128 Frederick Douglass Blvd (115th St)
Safari Restaurant, 219 W116th St
Serafina Harlem, 1260 Amsterdam Ave (122nd St)
Sweetgreen, 2937 Broadway (114th and 115th St)
West End Hall, 2756 Broadway (105th and 106th St)

IN THE NEIGHBORHOOD

Your Neighbor Recommends...

Symposium
544 W 113th St.
212-865-1011 | symposiumnyc.com
By Roger Lehecka and Ria M. Coyne,
When we cross 113th Street midway between Amsterdam and Broadway from our apartment to go to the Symposium restaurant, we often find many of our neighbors in the cozy, art-filled space. We table-hop to catch up on one another’s lives and check in with the owner Chris Binoris and his son Van, but the heart of the place belongs to Tassos, one of Morningside Heights’ best-loved characters. He keeps track of both food and feelings and dotes on children of all ages.

Although Roger has eaten his way through most of the menu, he often orders the Symposium Salad (a sampler plate of tzatziki, eggplant dip, skordalia, taramosalata, feta cheese, and dolmadakia) or the Peasant’s Salad, each served with warm pita bread. He is very fond of Chicken alla’Greco, broiled salmon and lamb chops, and he loves the Greek coffee.

Ria usually has the Spanakotiropita (spinach pie), but also loves the Shrimp Santorini (broiled shrimp in tomato sauce with feta cheese), the chicken kebabs, and the Avgolemono (chicken soup with egg-lemon sauce). She usually enjoys the fruity sangria, but will occasionally opt for the excellent, ice-cold ouzo.

Our daughters love the Saganaki, which is broiled kasseri cheese set on fire and presented with a dramatic “Huppa!” As they’ve grown, they’ve started to bring their friends to Symposium even without us!

What we all love is that everyone who goes to Symposium for a meal is treated like family. We’ve had meals there with visiting friends, with groups of 25 and even occasionally with groups of 80 or more people—and we are always treated like we are all a part of the Symposium family.

Roger Lehecka was Dean of Students of Columbia College for 19 years and is now retired after more than 30 years at Columbia. He currently teaches an American Studies seminar each fall, “Equity and Access in American Higher Education.” Ria M. Coyne used to administer the Revson Fellows Program and teach Logic and Rhetoric. They have lived on West 113th Street since 1988.

Have a neighborhood restaurant to recommend for a future issue? Contact Allison Rubin Berretti at ar3145@columbia.edu.
Again this holiday season, Columbia University Residential Operations is organizing a canned food drive around Thanksgiving to benefit the West Side Campaign Against Hunger's food pantry. Bins will be provided in each residential building lobby to collect canned food. Donations will be accepted until the middle of December. Last year, residents of University Apartment Housing helped fill more than 40 boxes containing over 3,100 food items. Columbia Community Service thanks everyone who participated last year and encourages canned goods donations from residents again this holiday season!