With the assistance of approximately 40 women from Nontraditional Employment for Women (NEW), some 77 tons of furniture, computers, and building materials were prepared for reuse or recycling. Read more on page 5.

GREEN SALVAGE AT REALITY HOUSE

The restored, renovated Faculty House exudes the graciousness and beauty befitting its 1920s McKim, Mead & White design. Read more on page 6.

FACULTY HOUSE REOPENS

Before

After
Dear Brian [Tessyman],

The main point of this note is to express admiration and thanks for how the whole team in the Columbia Security office helped me. I hope you will convey my thanks to each one and also send this note up the line to whoever is in charge of the whole office. Starting with the guard I first spoke to at Butler entrance, and then the man at the desk in the Security Office -- and in particular, you. Everyone was both technically knowledgeable and extremely considerate. Thanks so much to each and every one of you.

Best,
Corinne Kirchner, Ph.D.
Sociomedical Sciences, and Institute for Social and Economic Research and Policy

Dear Mr. [Nelson] Falcon,

I recently moved out of 181 Claremont Avenue, Apartment 4. I am writing to call your attention to the work of the superintendent and porter for that building, where I lived for 4 ½ years. As you must already know, Angel [Diaz] and Gerhard [Ortiz] are truly excellent at their jobs. Both were helpful at all times and kept my husband and I feeling safe and happy in my Columbia-owned apartment. They attended promptly to any concerns or questions. Over the years, it’s always been a pleasure to see them both because, in addition to being hard workers, Angel and Gerhard are pleasant and friendly people. Gerhard and Angel made 181 Claremont a great place to live.

Best,
Courtney Thorsson
Postdoctoral Fellow, Rutgers University
Assistant Professor, University of Oregon

Dear Mr. [Jose] Lebron:

This note is probably late, but we wanted to let you know how grateful my family and I are. Your efficiency during the incident we had in our building last week was very admirable. Despite the seriousness of the problem, you manage to make things go back to normal in a very fast time. The fact that you were giving out flashlights, telling us how the work was progressing, and giving us enough electricity to function at home made us feel we were taken care of and more importantly, that you were on top of the situation. We really appreciate your work and we are glad you are our super.

Thanks again for a great job done,
Juan Pablo Jiménez Caicedo
Lecturer in Spanish
Casa Hispánica

Dear Ms. [Anna] Fu and Mr. [Anthony] Nasser,

I am writing to you as the supervisors for Doug Jermyn, the superintendent of my residence, 541 West 113th Street. Doug is like no other super. He’s always gracious, even when it’s clear that an issue is minor and that he’s juggling twenty things, he never makes one feel that one is imposing or burdening him, just the opposite. No matter how trivial, Doug is there with a smile. And if all of this wasn’t enough, he then goes above and beyond, not just on the big things but on the little things. To ask Doug, he’ll say that it’s nothing or that he’s just doing his job, but anyone who has ever lived in an apartment building knows that such consideration and thoughtfulness are extraordinary. I consider myself incredibly fortunate to live in a building where Doug Jermyn is my super as well as my neighbor.

Sincerely yours,
Jill Shapiro, Ph.D.
Dept. of Ecology, Evolution and Environmental Biology

Dear All,

To each of you, I owe a debt of gratitude. This morning I stopped at Baker Athletics Complex and walked through the area that will become the new locker room for the football program. This new space will not be perfect, but what it will be is a fantastic place for our students that participate in football to call home. I cannot express what dividends that I expect this facility to return in terms of recruiting quality students to our program and Columbia University. On behalf of every student, coach, and alumni involved in our program, thank you to each of you for your role in this project.

Thanks!
Norries Wilson
Head Football Coach

Dear Mr. [Anthony] Nasser,

I recently moved out of 523 West 112th Street. I’d just like to let you know that my super, Ivan Celin, and his staff were excellent. They were always fast to respond to any of my requests and were also very nice! They made living in the building a pleasure and deserve to be recognized.

Thanks!
Kelly Rader
Student
Graduate School of Arts & Sciences

Dear John [Josten], Ermelinda [Pennil], and Josh [Morrison],

Thank you for your continued efforts to improve the housing space and the living experience of our residents. You play a vital role in our success as was witnessed by an excellent check-in today. Everything has gone very smoothly for both First Year and Upper-class Check-In, and I believe it is in large part due to our partnership and willingness to work together to make things better. We look forward to another successful year of working with you and the Facilities team!

Thanks!
Joyce Jackson
Executive Director, Housing Services

thank you.
If you haven’t already done so, while the weather is favorable, I encourage you to walk our campus and compare it to a year ago. You will notice that a few things have changed. Knox Hall—the century-old building of landmark quality that caps the north end of Union Theological Seminary’s quadrangle—has just reopened as an academic facility after our 16-month-long renovation. Thanks to your hard work, approximately 170 faculty, undergraduate and graduate students, and administrators in Columbia’s Department of Sociology, MEALAC [Middle East and Asian Languages and Cultures], Institute of African Studies, Middle East Institute, and South Asia Institute are now able to benefit from the new space. Knox will not only provide a shared academic space, but through the use of geothermal wells to heat and cool the building, it is projected to reduce energy costs by 22% (Read more on page 4).

Just a few blocks south of our offices, Faculty House now stands graciously restored. Original designers, McKim, Mead & White, would be impressed by our ability to retain its historic design while “greening” the building both inside and out. Through the reuse of existing materials, we’ve worked smarter to provide a comfortable environment for socializing, dining, and academic exchanges (more information on page 6).

The improvements made to our campus accompany the progress we’ve made on several fronts. In September, I had the pleasure of accompanying architect José Rafael Moneo, as he led a hardhat tour of the Northwest Corner Building. It was a great opportunity for many, including our faculty and students to get a first glimpse at the new building. From the steel and aluminum’s early formation of interdisciplinary laboratory space to the breathtaking views of the City, the tour left many eagerly anticipating what’s soon to come (page 4). In October, Louis Coletti, president and CEO of the Building Trades Employers’ Association, spoke with approximately 20 qualified vendors and Construction Certificate/Mentorship Program mentees in the Jerome Greene Law School about the benefits and challenges of operating a union firm (page 5).

We’ve had many achievements over the past few months, as highlighted in this issue. Inside you will find tips for protecting your bike (page 9); information on our “green” salvage efforts at Manhattanville’s Reality House (page 5); a celebration of our awards (page 8); as well as a profile on door attendant Michael Ryan, who has worked at Columbia for 25 years (page 11).

Also, be sure to check out our newly enhanced “Employee News” section (page 10), where you will find pictures of the many new babies joining our Facilities family, perhaps our best achievement of all.

Joe Ienuso

Baby Joe Ienuso
See the many babies joining our Facilities team on page 10.
Knox Hall Reopens and Receives Green Preservation and Renovation Work

Knox Hall—the century-old building of landmark quality that caps the north end of Union Theological Seminary’s quadrangle—has just reopened as a Columbia University academic facility after a 16-month-long renovation. The 50,000-sf, seven-story structure was gutted, then reconstructed for classroom and offices, and entirely updated to the best standards of sustainable design. Knox now houses 170 faculty, graduate students, and administrators in Columbia’s Department of Sociology, MEALAC [Middle East and Asian Languages and Cultures], Institute of African Studies, Middle East Institute, and South Asia Institute.

Key to the project was the addition of four 1,800-ft-deep geothermal wells that descend through Manhattan schist and draw water that is being used for heating and cooling the building’s mechanical system, according to Margaret Castillo, AIA, LEED AP, design principal for Helpern Architects, whom Columbia hired in 2005.

Joe Ienuso, Columbia’s executive vice president for facilities, indicates that these are the university’s first geothermal wells. “Columbia has a long history of environmental leadership and is committed to reducing its carbon footprint 30 percent by 2017 as part of PlaNYC, the city’s comprehensive plan to create a more sustainable New York.” He adds that “Taking advantage of natural alternative-energy resources such as the geothermal wells at Knox will help us meet our goal.”

Michael Iorii, associate director in Columbia’s Capital Project Management group, explains that Knox Hall’s use of four standing column wells and water-to-water heat pump units will meet the 95-ton heating and cooling load. “This is expected to reduce energy costs by 22% over a conventional system, and the use of low-flow plumbing fixtures will reduce water consumption by 47%,” he projects. Michael points out other green building features: the replacement of all windows with low-emissivity glass; use of post-consumer, recycled gypsum wallboard; and high-efficiency lighting that operates on motion sensors and timers.

Knox Hall is one of five Columbia projects to pursue certification under the US Green Building Council’s (USGBC) Leadership in Energy and Environmental Design (LEED) rating system. They include the Northwest Corner Building, McVickar Hall, Faculty House, and the Lamont-Doherty Earth Observatory’s geochemistry building.

Hardhat Tour of Northwest Corner Unveils Star Architect Rafael Moneo’s Design Concepts to Students and Faculty

On Wednesday, September 30, 2009, Columbia students and faculty were given a hardhat tour of the new Northwest Corner Building, led by lead architect José Rafael Moneo. While walking through the construction site at Broadway and West 120th Street, Rafael detailed the design challenges, including the placement of the aluminum and glass structure above Dodge Physical Fitness Center with no supporting columns at its north end and its need to complement the campus’ existing McKim, Mead, & White architecture. He also pointed out the areas in which the building connects to both Pupin and Chandler, an effort to foster interdisciplinary study within the sciences. The Northwest Corner Building is anticipated to open in fall 2010.
Guest Speaker Louis Coletti Discusses Unions at MWL Program Event

On Thursday, October 1, 2009 Louis Coletti, president and CEO of the Building Trades Employers' Association, spoke with approximately 20 qualified vendors and Construction Certificate/Mentorship Program mentees in the Jerome Greene Law School about the benefits and challenges of operating a union firm.

Coletti's presentation was a component of the certificate/mentorship program, which helps minority-, women- and locally-owned (MWL) business enterprises build capacity and earn contracting opportunities at the University. Eighteen businesses, currently certified with the city as minority- or women-owned, entered the one-year pilot program in 2008. In September 2009, the University welcomed 22 new firms into the mentorship program. For more information on the program, go to http://facilities.columbia.edu/mentorshipprogram.

Green Salvage Program Provides Training for Local Workers

When the University gutted two floors of a brick building on 125th Street over the summer—an early step toward the creation of its Manhattanville campus—almost nothing that came out of the building went to waste. Instead, some 77 tons of furniture, computers and building materials were prepared for reuse or recycling. Of the 77 tons of recycled or reused materials, 20 percent was sent overseas, mainly to Nicaragua.

But the effects will also be felt much closer to home, because the sustainable approach was designed to train local minority women and men for jobs in salvage, reuse and surplus management, growing fields in an era of green building. The School of Cooperative Technical Education, a city program that provides job training to at-risk young men and women in Upper Manhattan, and Nontraditional Employment for Women (NEW), a nonprofit that trains women for jobs in the construction trades, arranged for approximately 40 women to receive the on-the-job training at Reality House.

“This was real nitty-gritty work,” said La-Verna Fountain, associate vice president, Construction Business Services and Communications. Disposition of materials removed from the building was handled by Institution Recycling Network, which worked to ensure compliance with state and federal waste and privacy regulations. As a direct result of the success of the project at Reality House, the network is hiring a crew of workers from NEW for an upcoming project on Governors Island. Also involved was Build It Green! NYC, a nonprofit that matches recycled building products with potential users in and around the city. The group received approximately six tons of materials from Reality House.

“Every piece of material that can be reused or recycled is a piece that doesn’t have to be manufactured,” said Philip Pitruzzello, vice president for Manhattanville development. “That reduces pressure on landfills and cuts the carbon footprint of the project.”

The Reality House program is just one early step in Columbia’s commitment to sustainable building practices. The University is committed to a minimum of LEED silver certification for each of its new academic buildings. It is also working with the Green Building Council on a pilot program in which the entire neighborhood, not just its individual buildings, is evaluated for environmental soundness.

—by Fred A. Bernstein, courtesy of The Record

To view a video of the green salvage project, please visit http://news.columbia.edu/newyorkstories/1703.
Making Columbia

Faculty House Reopens – Green Inside and Out

The restored, renovated Faculty House exudes the graciousness and beauty befitting its 1920s McKim, Mead & White design and the hospitality befitting its role as community gathering place.

What most guests won’t immediately know, however, is the backstory that’s been in large part about making a landmark building “green.”

In fact, it’s a history-making backstory: According to numerous knowledgeable sources, Faculty House is most certainly the first McKim, Mead & White building registered from the project’s start with the United States Green Building Council, seeking LEED (Leadership in Energy and Environmental Design) certification. “Nothing else rings a bell,” says Sam G. White, great grandson of architect Stanford White and a principal in the New York architectural firm Platt Byard Dovell White.

The LEED system is described by the United States Green Building Council as “the nationally accepted benchmark for design, construction and operation of high performance green buildings.” Applicants employ design and construction, maintenance and operations standards consistent with LEED standards.

Doug McKean, Director, Capital Projects Management, Facilities, says the decision to go beyond a traditional renovation and make Faculty House a LEED-certified building was made early in 2008 as part of Columbia’s effort “of always trying to improve sustainability.”

The original idea came from Lisa Hogarty, now Chief Operating Officer, Columbia University Medical Center. She was then Executive Vice President, Student & Administrative Services on the Morningside campus. Hogarty gives equal credit to architect Larry Bogdanow, who she says was “a great partner with me in deciding if we could achieve LEED certification.”

It involved hiring LEED-accredited professionals, including Sciame Construction Co., Bogdanow Partners Architects, and Sustainable Design Collaborative. Their attention has focused on exterior restoration, as well as interior renovation of heating, ventilation, air conditioning, lighting, plumbing, and electrical systems; reuse of existing materials; use of local materials - many with recycled or low-emitting content; recycling of construction debris; use of non-toxic cleaning materials; implementation of a green education program; and donation of the old kitchen equipment to a non-profit educational program in Honduras.

The exterior restoration, including facades, windows and original terra cotta roofing tiles, has matched the building’s historic profiles, McKean says. The original roofing tile manufacturer was able to supply replacement replicas that have preserved the historic look. However the flat roofing, which is not visible from the street, was changed to be light colored (vs conventional black roofing) because it helped reflect sunlight and absorb less heat, thus contributing to the sustainability effort by reducing the heat island effect of the building.

McKean describes the new wood window frames and mullions as “near replicas of the original ones.” The original windows had first been replaced years ago, with non-historically faithful aluminum frames and fake mullions.

Light from the renovated windows complements the new versatility in space usage on each floor. Moveable partitions have replaced stationary walls that blocked light; now, visitors are able to see windows, outside views and daylight from 75 percent of the building. This is particularly remarkable in an old building because most have much less glass and more brick, says Larry Bogdanow, Principal, Bogdanow Partners.
Columbia University Facilities is spearheading efforts to make Columbia a model environmental citizen. Below are some recent efforts to reduce energy consumption, limit our greenhouse gas emissions and incorporate environmental and energy enhancements in new construction projects.

Architects. On sunny days, daylight sensors in the building automatically dim electric lighting.

Faculty House’s interior redesign and restoration have been consistent with its 86-year history and purpose - to provide a comfortable environment for socializing, dining and academic exchanges, though in its early years, only for male faculty. The building is open to the Columbia community and also available to outsiders for dining, meetings and other special events.

Renovations to the heating and ventilation systems and the addition of air conditioning have been a core part of the greening process. The air conditioning is partly an outdoor air cooling system. On warm days, it uses chilled water provided through the main campus system that also provides steam heat for the building in winter. When the outdoor air is dry, however, and temperatures range from about 55 to 65 degrees, automatic controls shut off the chilled water flow and louvers open to bring in outside air.

Automatic controls also monitor building occupancy, which in turn determines the amount of inside or outside air intake needed to reduce carbon dioxide levels. Sensors that monitor occupancy in designated zones throughout the building also regulate the fans in the air conditioning system. Fan blowers are completely open when a zone is occupied, otherwise they close automatically. Stanislav Slutsky, PE, chief HVAC engineer for the project, says significant amounts of energy are saved by these features.

Mechanical upgrades also include low-flow toilets, faucet filters and timers to reduce water use. The electrical system, including fire and smoke detection, has been replaced. Compact fluorescent bulbs are now the building standard, except for the faculty dining room where an historically appropriate chandelier, whose glass reflects the original Edison light bulb, is in use.

To enter the building is to be impressed by its original open wrought iron staircase curving up to the fourth floor. Original terrazzo and wood floors as well as two non-working marble fireplaces are also part of the reuse effort wrought iron fanwork over entrances to each floor have also been preserved.

All paint, wallpaper, cleaning materials and construction sealants are low-VOC, meaning their content contains little to no toxic volatile organic compounds. Carpeting and sheetrock contain a high percentage of recycled content. Thirty percent of the renovation materials have come from a relatively close 500-mile radius of Morningside Heights, says Catherine Smith, architectural designer at Bogdanow Partners. Smith also says in July as much as 89 percent of the construction waste was being taken to a recycling facility, noteworthy given that the contractor’s specs required just 50 percent.

William Bobenhausen, principal, Sustainable Design Collaborative, describes himself as “the environmental architect who’s been guiding Faculty House’s LEED process throughout.” One of the final LEED strategies, he says, is the building’s educational effort whose first step is the digital signage and a display screen at the entrance. Here visitors can learn the Faculty House story - especially the chapter about its going green.

Plans are also under way for an increasingly green Faculty House menu. At this point, chefs are already working with organizers to create local, sustainable menus for special events.

Bobenhausen, who says he’s proud to have been a part of the first McKim, Mead & White LEED registration process, expects the LEED commissioning – or verification of the LEED restoration and renovation details by an independent auditor – to take place in October, with certification to be received some months later.

—Courtesy of Columbia University Environmental Stewardship
Awards and Accomplishments

Baker Field Awarded 2008 PGMS Green Star Award

Baker Field Athletic Complex received a 2008 Professional Grounds Management Society (PGMS) Green Star Award. The sports complex was honored in the category of athletic fields and is recognized as one of the best in grounds management. Text from the PGMS Award given to CUF included the following:

“Dealing with an urban environment, a variety of landscapes, and environmental factors including snow and rain keeps this grounds crew busy, but the end result is a pristine athletic sports complex ready for the universities’ athletes.”

Congratulations to our colleagues in Capital Project Management and Operations!

Joe Ienuso Receives Champion Award from Women’s Builders Council

On October 21, 2009, Joe Ienuso accepted the Women Builders Council’s (WBC) 2009 Champion Award at the Bank of New York Mellon. In this, the council’s third annual event, attendees honored outstanding women in the field and also celebrated the Champion Award honorees, including Joe Ienuso. Joe was honored for his steadfast support of women in construction. Gary LaBarbera, president of the Building & Construction Trades Council of New York, presented Joe with his award. To view additional photos and a video interview with Joe, please visit: www.wbcnyc.org/

From left, Joe Ienuso, Facilities Executive Vice President; Gary LaBarbera, President of Building & Construction Trades Council of New York; Sandra Wilkin, President of Women’s Builders Council.

Additional Awards

- Lab of the Year – R&D Daily awarded the University for work on the Gary C. Comer Geochemistry Building.
- Engineering Excellence Award – American Council of Engineering Companies of New York acknowledged our work on the Studebaker Building.

For a complete listing of our recent awards, please visit www.facilities.columbia.edu/awards
Public Safety’s 2009 Annual Security Report

In September, Public Safety released 2009 Annual Security Report to disseminate important safety information to the University community. The report includes important information about crime prevention programs, fire safety procedures and other resources critical to the safety and security of our campus community. In accordance with the Campus Security Act, the report also contains campus crime statistics for the last three calendar years, as well as residence hall fire data for last year.

“With this publication, it is our intent to communicate not only mandatory information such as crime statistics, but also to give insight into the many ways in which we strive to keep this community safe,” said Jim McShane, Associate Vice President for Public Safety.

The Public Safety Annual Security and Fire Safety Report for 2009 can be viewed online at http://www.columbia.edu/cu/publicsafety/SecurityReport.pdf. Printed copies are available at the Public Safety offices on both the Morningside and Medical Center campuses. The report will also be distributed to departments across the University.

Another Stolen Laptop Recovered

Another laptop was found on the subway thanks to Public Safety & NYPD’s Operation ID & NYPD Blue Light Program. Pictured with Captain Steele of Public Safety is Argenis Rivera, IT Manager for the School of Public Health, who came to pick up the laptop after it was reported stolen off campus. Operation ID & The NYPD Blue Light (Invisible Ink) programs are both FREE & EFFECTIVE. Property registered in this program is registered from New York to California. For more information, please call CU Crime Prevention at (212) 854-8513.

Tips for Protecting Your Bike

At Columbia University, the safety and well-being of our students, faculty, and staff are our top priority. Although our campus has a low crime rate for an urban university, it is important to take preventative measures to maintain our safety.

While bike ownership in the city has increased dramatically, so have the incidences of bike thefts. Please remember to adhere to the following:

• Thieves often target bikes that are secured with cables because they can easily be cut. Use a U-shape type lock to secure your frame & tire to a bolted down bike rack. CU Public Safety sells Kryptonite U-Locks at discounted prices. Locks can be purchased at the following locations:

  Medical Center Campus
  Department of Public Safety
  109 Black Building
  650 West 168th Street
  Hours: 24 hrs

  Morningside and Manhattanville Campuses
  Department of Public Safety
  111 Low Library, Mail Code 4301
  535 West 116th Street
  New York, NY 10027
  Hours: Monday-Friday, 9:00 a.m.—5:00 p.m.

• Secure your bike at the proper bike rack locations. They can be found at: http://www.columbia.edu/cu/publicsafety/bikemap.pdf

• To assist with your biking needs, pick up a bike free NYC bike map.

• Public Safety offers free bike registration with the University & NYPD by appointment. For more information please call crime prevention at (212) 854-8513.
NEW FACES AT FACILITIES

Luis A. DeJesus Jr.
Handyperson A
Residential Operations

Gloria Milline
Office Assistant VI
Finance & Administration

Woodrow Most
Steam Maintenance Supervisor
Plant Engineering & Utilities

Lucas Pena
Sergeant
Public Safety - Morningside

Tamesha Steward
Sergeant
Public Safety - Morningside

NEW ROLES

Michael Alameda
Porter/Handyperson
Residential Operations

Robert Allen
Licensed Refrigeration Engineer
Plant Engineering & Utilities

Marc J. Bowens
Security Officer
Public Safety - Morningside

Clyde Denny
Handy Person A
Residential Operations

Lindsay Doering
Assistant Director
Office of EVP

Christopher Galan
Sergeant
Public Safety - Morningside

Agueda M. Reyes
Door Attendant C
Residential Operations

Kamran Sagheer
Licensed Refrigeration Engineer
Plant Engineering & Utilities

Cyril F. Young
Assistant Director
Plant Engineering & Utilities

SILVER SERVICE ANNIVERSARIES

Congratulations to the following on their 25th anniversary at Columbia!

Stephen Breland
Heavy Cleaner
Campus Ops - Custodial Svcs

Hidardo A. Cabral
Assistant Watch Engineer
Plant Engineering & Utilities

Ivan Celin
Working Superintendent
Residential Operations

Abidan Gomez
Security Officer Motorized
Public Safety - Morningside

Antonio Jimenez
Specialty Mechanic
Campus Operations - Custodial Services

Oscar J. Padron
Accounts Payable Specialist
Finance & Administration

Angelita J. Rucker
Working Superintendent
Residential Operations

Loretta A. Zuk
Working Superintendent
Residential Operations

FUTURE FACES AT FACILITIES

Congratulations to our Facilities families and their new bundles of joy!

JoEllen Bagayoko, Space & Planning Management administrative coordinator, is expecting her second child, a baby boy, on December 25, 2009. JoEllen also has a 4 ½-year-old son.

Edward McArthur, project manager, Capital Project Management, welcomed his son, Ford Rene McArthur, on June 11, 2009. Ford was born at St Vincents Hospital in the Village. He weighed 6 lbs 13 oz.

Assistant Director, Public Safety Jorge Farina and his wife, Lucy, welcomed their son, Xavier Alexander, on July 8, 2009. Xavier weighed 9 lbs 3 oz and is the newest member of the Public Safety team … and Yankee fan!

Aaron Guillet welcomed the birth of his daughter, Kristina Marie, on September 29, 2009. Kristina weighed 6 lbs 4 oz and was 20 ½ inches.

Jolyon Handler and his wife welcomed their daughter, Olivia Frances, on Feb 11, 2009. Olivia weighed 7 lbs 2 oz and was 20 ½ inches.

**Petrina Whyte**, Manhattanville Assistant Director, Administrative Services, and her husband welcomed the birth of their daughter, Icilda Rose Chen, on Wednesday, August 19, 2009 at 3:40 a.m. Icilda weighed 7lbs 8 oz and was 20 ½ inches long.

**Congratulations: Joe McCormick Bikes for a Cause**

Congratulations to Joe “The Fireman” McCormick from Public Safety, who participated in the “Wounded Warriors” Soldiers Bike Ride, which raised money for disabled veterans. Joe road over 75 miles across New York City in this 3-day event.

**Commitment to Compliance at CU**

By working for the Facilities team, you support the University’s fundamental commitment to the highest standards of ethics, education, integrity, lawful conduct, and responsible citizenship by complying with all laws, regulations, and internal policies.

Throughout the University, there are many talented people and substantial resources already dedicated to achieving this end. The Office of University Compliance, which is within the Office of the General Counsel, coordinates these efforts and assesses University-wide performance.

If you would like further information or have questions and concerns about compliance-related issues, please contact Facilities’ human resources at (212) 854-6938.

You can also contact the Office of University Compliance at www.compliance.columbia.edu/ or call the compliance hotline at (866) 627-3768.

**Share Your News!**

If you have questions or comments about this issue and/or would like to submit information (announcements, story ideas, questions, etc.) for the next issue of **Off the CUF**, please send your submissions to rw2154@columbia.edu.
Employee Profile: Michael Ryan

WHO HE IS:
Doorman, 410 Riverside Dr.

YEARS AT COLUMBIA: 25

WHAT HE DOES: Ryan is the head doorman at 410 Riverside Dr., a 70-unit building owned by the University and occupied primarily by Columbia professors and their families. At any given time, Ryan is assisting anywhere from 150 to 170 residents. For the most part, Ryan, who is on duty during the week, carries out the typical duties of a Manhattan doorman: greeting and assisting residents and their guests, keeping the building secure, handling daily deliveries, acting as the liaison between the tenants and the superintendent and essentially attending to residents’ needs. He also serves as a porter and manages building-related deliveries. “There is no set structure to my days. Whatever gets thrown at us, we deal with.”

BEST PART OF THE JOB: The people he gets to know through the years. “These are some of the greatest minds in the country. … I’ve gotten to know them on a personal level and have come to realize they are just regular people, decent and caring human beings. When you have people like that you’re providing service for, it really makes a difference.”

BEFORE COLUMBIA: Ryan, 44, has lived in the Morningside Heights neighborhood all his life and has fond memories of using the campus as a playground. “I used to run around, get chased by the guards playing tag,” he recalls. “I never thought I’d work here one day.” As a high school senior, Ryan was a temporary employee at Butler Hall, primarily setting up and cleaning apartments. After his graduation several months later, he got a job as a porter at 100 Haven Ave., University-owned housing at Columbia Medical Center. He went to 410 Riverside as a full-time doorman in 1985.

MEMORABLE MOMENT: Days after the Sept. 11 terrorist attacks, Ryan spearheaded a juice-supply drive for the blood banks at Ground Zero and made daily trips there himself to take supplies for the relief workers—from protein bars to filter masks to food for the rescue dogs. His building’s tenants, other neighborhood residents and local businesses all pitched in. “Everybody stepped up to help,” he says. “That was really good to see.”

IN HIS SPARE TIME: Fourteen years ago, Ryan began volunteering for the Riverside Parks Fund and now tends to his own public garden, located in front of the building. He has turned a once-barren patch of ground into a lush, carefully kept garden that all can appreciate. On occasion, residents chip in to help Ryan with the planting or with supplies, and the University has also donated rosebushes.

FAN CLUB: “He’s the reason that 410 Riverside has transformed from just a University-owned apartment building for faculty to a home for many of us,” said Jewelnel Davis, University chaplain and a resident of the building since 1996. “Michael is very concerned for our security and for our comfort. And most of us can’t live without his knowledge of the weather. He is nothing short of remarkable.”

— As profiled by Melanie A. Farmer in the October 2009 issue of The Record