FROM THE EXECUTIVE VICE PRESIDENT

Just by the very nature of our business, Facilities works around the clock to keep the University safe, functional and beautiful. As we enter the holiday season, it’s important to pause and recognize all of the hard work of our staff that went into making 2011 an extraordinary year.

Looking back, 2011 certainly brought its share of unique challenges. At the beginning of the year, a record 56 inches of snow (a giant leap from the 22-inch seasonal average) threatened to paralyze our campus. Our academic and residential building and grounds staff along with custodial and trade shop volunteers worked day and night to keep the campus accessible and safe.

And as I’m sure we all remember, at the end of August, Hurricane/Tropical Storm Irene swept through New York threatening to wreak havoc during move-in. Early coordination, cooperation and effective communication within Facilities and throughout the University helped ensure a smooth – albeit unforgettable – start to the academic year for our students, faculty and staff.

For me, 2011 was also a year of recognition that the Facilities’ way of working – from building “green” to investing resources in our community – is the right way. Some of the highlights that come to mind are:

- Sustainable renovations at Knox Hall and the Columbia Alumni Center received LEED Gold certification from the United States Green Building Council, the nation’s foremost coalition of leaders in sustainable building design and construction.
- The Northwest Corner Building, opened last year, received the 2011 Engineering News-Record (ENR) NY Best Project Award in the category of Higher Education/Research and a College and University Planning (SCUP) Merit Award for Excellence in Architecture (read more on page 8.)
- Our progressive clean construction program is making the Manhattanville campus a model for green development and has earned praise from environmental industry groups and media (read more on page 7.)
- Through a partnership with the City, our certificate mentorship program for minority, women-owned and locally-based (MWL) construction trades businesses was expanded into the new “Corporate Alliance Program” which is modeled after our MWL mentorship program and offers participants access to opportunities with the City and Columbia as well as corporate partners BNY Mellon, Con Edison, Goldman Sachs and National Grid.
- Finally, as part of a pilot project with the City and Con Edison, Facilities is in the process of converting our residential buildings from heavy heating oil to cleaner-burning natural gas, saving us money and reducing our carbon footprint.

These, of course, are just a few of the many examples of the remarkable ways we work together every day to keep the University thriving year round. You can read more examples throughout this newsletter.

As we celebrate the holiday season and welcome the new year, my wish is that we all enjoy good health and happiness in 2012. Let’s continue to take pride in our individual and collective contributions to this great University and support each other in our daily tasks.

Thank you for all you do and I wish you and your families only the best for a happy and healthy new year.

Joe Ienuso
Dear Mr. [Anthony] Nasser, Ms. [Anna] Fu and Mr. [Mark] Kerman,

As former residents of 542 W 112th Street (we left in March of this year), we just wanted to send a note to share with you how happy we were that A.J. and Francia were among the staff in our building. They both made a lasting impression on us as a family with their incredible friendliness, responsiveness, and helpfulness. A.J. helped us out a great deal—at a moment’s notice, whenever that was possible given his busy schedule—whenever something needed fixing in our apartment. He’s a wonderfully kind person, and we felt very lucky to have met him - he felt more like a friend than a member of the building staff by the time we left. We were also amazed at Francia’s positive energy and attitude: she was always friendly, and always helpful beyond the call of duty (including helping us find boxes for our impending move, as we have a little boy and she also knew we are expecting another child).

Both A.J. and Francia contributed hugely to our positive living experience at 542 112th Street, and we felt we should let you know how much it means to you residents to have such wonderful people among your staff.

Tenants,
University Apartment Housing

Dear Facilities,

I wanted to send some praise and thanks your way for the work on the Butler front entrance ramp. I’ve worked in Butler for about three years and have seen the various metal ramps, rubber ramps, etc, and how they’ve all fallen apart under heavy foot traffic, so I am really happy to see this beautiful, permanent—looking granite ramp being installed. I’m also very grateful to the workers who’ve been doing all this masonry work in the sweltering heat. Please pass on my thanks to all who might enjoy it! I am very much looking forward to the final results.

Employee,
Libraries Information Services

Dear Jane [Hunt],

Well, my nearly eight-year term as a satisfied Columbia renter is over. Fortunately, we have new buyer’s enjoyment to get over the withdrawal from one heckuva great apartment.

You have great staff working at 2828 Broadway: Letty, Clyde, Pablo, Jose, We love ‘em all, even if they let their NY Yankees patronage show a bit too much :-). We will miss them. Congratulations on a great operation.

Tenant,
University Apartment Housing

Dear Cathy [Ryder],

I am writing a strong letter of support for the staff of 435 W 119th Street. While I was completing my post-doctoral training at Columbia University School of Medicine, I lived at 425 W 119th Street from 2007-2011. Mr. Hector Gorritz, the superintendent, impeccably maintains the building and is prompt in any repairs and issues that came up during my stay there. For example, one of the neighbors above me left a bathroom window open one winter. Needless to say, the pipes burst and water leaked through my ceiling and damaged our apartment. Mr. Gorritz had the bathroom, ceiling and closets repaired very quickly and perfectly. Since I have young children, he called in the lead paint specialists to make sure that the work was completed with no harm done to my children. I have never lived in an apartment building that was so nicely and professionally maintained nor that has had as wonderful and warm a staff. While in the building, I had two small children and the doormen, Rich Muller-Thym, Timothy Bryant, Eduardo Diaz, and Livin Bukuru were all extremely helpful. They always helped me with packages and also with my stroller, especially after I had a spinal injury. Mr. Diaz is a particularly sunny person to be around and very playfully would play peek-a-boo with my baby (which he loved!) I noticed Mr. Bukuru is a very hard worker and would always be doing extra things to help around the building when it was quiet during his shift. The staff gets along so well that it almost feels like being part of a family. My husband and I were also particularly impressed with Victoria Quinones and Juanita Currey, who in addition to assisting the doormen helped with maintaining the building and removing garbage. Mr. David Salnave is also very responsive and prompt in his assisting Mr. Gorritz in building maintenance. Mr. Salnave did small repair work many times in my apartment and always left things impeccably neat and clean afterward. My only regret in accepting my current position is leaving such a wonderful building and staff. 435 W 119th Street is truly a unique place in NYC with an unusually pleasant and wonderful staff. We were sad to leave but certainly plan to visit.

Tenant,
University Apartment Housing

Dear [Mark] Kerman and [Anthony] Nasser,

All too rarely do we bother with conveying positive critique, myself certainly included. However, I would like to take this opportunity to let you know how happy we are residing in Columbia Housing. Besides the apartment itself, which my wife and myself consider optimal living quarters in NYC for the time being, the two and a half plus years we have spent on 113th street so far have been especially pleasant thanks to the very helpful building staff. I would especially like to single out Doug Jermy and Nathalie Jones in this regard. The extent of the service provided by these two wonderful people surprises us repeatedly. In addition to managing a clean, safe and fully functioning building they have always promptly addressed whatever needs or requests we may have put forth. In short, Doug and Nathalie have made it very easy to feel at home in Columbia Housing!

Tenant,
University Apartment Housing

Dear Columbia,

My daughter is an incoming freshman. I wanted to tell you that you did an amazing job managing the issues surrounding Hurricane Irene. The communications were first class. The arrival itself was fantastic. In fact, I thought it was so great that I wrote a blog post about it [entitled] efficiency as a marketing asset. Keep up the great work.

Parent

Dear Facilities,

As a student at Columbia University and a resident of Columbia Housing for over a year, I am writing to express my appreciation for the helpful and responsive assistance that I have received from Mr. Doug Jermy, superintendent of my apartment, over the course of my stay. Mr. Jermy offered great help in my transitioning to life in New York and at Columbia, and has provided useful information whenever I had any question about maintenance and furnishing at my apartment. He also made efforts to ensure prompt repairs and pest monitoring for my building. Now that I will be moving to a different neighborhood due to personal reasons, I feel obligated to commend Mr. Jermy’s terrific work as a superintendent and to give duly notice to you for your information.

Tenant,
University Apartment Housing
Dear Anthony Nasser,

I live in Columbia housing; address 541 W 113st. I just wanted to make you aware of a recent interaction I had with some of the Columbia University Housing Facility Employees.

First let me explain the issue; my refrigerator had an unfortunate (and terminal) issue so I contacted my superintendent (Mr. Doug Jermyn), he, although on vacation, promptly contacted the closest representative to the building. Within the hour I was approached by an affable and most cordial representative of the Housing Faculty. I am not sure of her surname but her name is Natalie and, she was an absolute pleasure to deal with. In short the purpose of this email is to applaud the housing staff and make sure you are aware of the great job I believe they are doing.

Please extend my appreciation to Doug and Natalie for their exemplary performance. Thank you and them for a job well done.

Tenant,
University Apartment Housing

Dear [Cathy] Ryder:

I am sending you this email to let you know how much I appreciate the building’s superintendent, Mr. Gaspar Rivera. Recently, there was a maintenance concern that I brought to his attention and his response was immediate and proactive! I am grateful for the outstanding service he and his staff provide on a daily basis.

Tenant,
University Apartment Housing

Dear Joe [Ienuso],

I always get great service from Facilities, and on a recent special project they did not disappoint. We had a project to install additional bookshelves in two faculty offices.

One of the two offices was rather a nightmare. One of the guys said he’d seen worse but I know he was just being nice. There were stacks of books everywhere. They were stacked on the extensive old book shelving units, they were piled precipitously high on any and all horizontal surfaces, on the desk, on the conference table, the chairs and the couch. Additionally, loose papers were stacked hither and yon.

Our faculty member had put each stack of books just so, and had instructed me that each and every stack had to stay together in order to facilitate re-shelving the books when the project was done. It was a mess.

But Bob Bullock and Marah Arbaje went about setting it all up to run like clockwork, making the project seem as easy as pie (which from the above I hope you’ll believe me when I say it wasn’t). Bob Bayosa began with the intricate estimates, and the other people working were, in no particular order, Tony Arevalo, Miguel Ramos, Chris Donatelli, Tyrone Latchman, and Joe Landy. Paris Renaud at the call center was at his ever responsive, quick, and exceptional self, and there are doubtless other Facilities Help Desk operators I fear I’m not listing here.

We had no idea where we were going to put the books while the installation of additional new shelves was in progress. But Marah and Bob had that figured out as well. The crew brought boxes in which to stack the books (per the prof’s instructions), piled the boxes in the middle of the room, and after moving out some of the furniture to another office they had, for themselvess, just enough room in which to work.

The finished work was beautiful, and you would never have guessed that all those books would fit on the shelves with space to spare. I know the professor was happy because, well, I didn’t hear a thing. From some a sign of high praise.

It was a complete pleasure working with all of these people. Simply put, they could not have been nicer, more responsive, more thoughtful (when would a good time to come by to pick up keys, or when would be a good time for me to drop by the office), better problem solvers (are you sure you can deal with all of these books?), more good-natured, more good-humored, or better and nicer about following up about details. There could not have been a more enjoyable group of people with whom to work.

I hope you’ll pass along my sincerest gratitude to them all.

Employee,
Arts and Sciences

Dear [Jim] McShane,

I am an alumnus of the Law School (JD ’76). I retired from Goldman Sachs & Co. in 2008 after a 30-year career. I am doing research related to the current financial crisis. I have spent several months working at Butler, the Watson library at the Business School, as well as the Law School.

All of the Officers stationed at the main entrance of Butler Library are to be commended. They include Officers Saunders, Scott, Simons, Tavaris and Walters, among others. I also wish to commend Officer Rodriguez at the Watson Library at the Business School, as well as the other Officers stationed there. I have not had the pleasure of meeting the Public Safety Officers who work at the Law School.

These Officers perform their duties protecting the Columbia Community, including its alumni whom take advantage of the resources the University has to offer, very seriously. They must also be acknowledged for fulfilling their responsibilities with patience and courtesy.

I have been doing research at the Harvard Business School (MBA ’77) and New York University (BA ’72), as well. The Public Safety personnel there are very good. The Officers at Columbia, in my experience, are arguably the “gold” standard. Congratulations on your excellent Safety personnel.

Alumnus, Law School
CUF IT RTMS Project

CUF IT Develops Residential Tenant Management System for the 21st Century

Until a few weeks ago, if a prospective University Apartment Housing (UAH) tenant requested a furnished, one bedroom, non-smoker apartment, Anissa Timothy-Caesar, manager of student leasing, would have to manually leaf through stacks of housing stock reports to check availability. But on November 30th life got much easier for Anissa with the roll out of the new Residential Tenant Management System (RTMS).

“The new system has made the housing of incoming students more efficient and the process more streamlined,” said Anissa. “The time it takes to collect certain data has been cut in half - without exaggeration.”

Managing the housing assignment process is just one of the many benefits of the RTMS. Housing applicants get a faster applicant and selection process. Current tenants experience a web-based self-service portal where they can review and accept assignments, view floor plans, request transfers, pay initial deposit, and more. UAH can process leases and fill vacant units faster. Individual schools can see their tenant rosters and manage applications - replacing an inefficient process involving e-mailing spreadsheets back and forth.

And when you are managing approximately 8,000 tenants a year, all these efficiencies save time and money and make for happier clients.

“This new system, developed entirely in-house, brings our tenant management system into the 21st century,” said David Greenberg, vice president of finance and administration. “It not only replaces outdated systems, but also gives us much greater visibility into our operations enterprise-wide.”

The system also extends beyond Facilities, integrating billing/accounts receivable functionality with the Controller’s Office system. This allowed the Controller’s Office to retire their outdated billing system, which used old technology that soon will no longer be supported.

The RTMS system vastly improved our internal processes,” said Mera Lee Scovorn, manager in the Controller’s Office. “Real time transaction data, transparency between Facilities leasing and Controller’s Billing and Collection allows us to easily analyze, report and provide a more accurate and efficient customer service.”

Success came after a lot of hard work and patience by the project team, which included Lorant Kando, Reza Kashef, Prabhat Ranjan and Don Otondi from CUF IT, with oversight from Mohammad Ozair, Peter Michaelides and Greenberg. An initial tenant management system improvement project was put on hold in 2005 due to vendor issues. CUF IT split the project up into phases and successfully installed a commercial real estate management system for the Real Estate team in 2008; however, soon after plans for a larger separate RTMS system stalled due to the recession.

In 2009 the project was revived, and the prior work the project team had completed enabled them to hit the ground running. CUF IT designed and developed the application in-house and closely partnered with UAH, Real Estate, Finance and the Controller’s Office to develop an application that met clients’ needs.

“It was truly a collaborative effort,” said Mohammad.
Columbia and Lend Lease Give Upper Manhattan Community Gardens a Makeover

Some 60 volunteers from Columbia University, Lend Lease (formerly Bovis Lend Lease) and graduates from the New York City Small Business Services/Columbia University business mentorship program converged on an Upper Manhattan community garden on September 15th to clean and enhance the area for the seniors and children who frequent the garden.

Part of the Lend Lease annual community service day, the volunteers donated a full day to helping to restore the natural beauty of the garden, located on West 152nd Street next to the Wilson Major Morris Community Center and across the street from the Dance Theatre of Harlem. Activities included removing trash, pulling weeds throughout the block long garden, resetting stones, planting pots of flowers, laying mulch, reinforcing benches for people to enjoy, pruning trees, and leaving all the rakes, gloves, and sheers behind to help maintain the garden. Materials removed from the site were recycled continuing a strong commitment to sustainable activities.

“This means a lot to me,” said Lucy Hilton, a local senior citizen and one of the primary gardeners. “I’m so grateful and happy. They have done such a beautiful job giving the garden a facelift. I feel like an old lady turning into a young girl.”

Columbia’s faculty, students and staff have long engaged in partnerships and programs that provide services to individuals, families, schools and businesses in Upper Manhattan.

“We started preparing for this service project about six months ago,” said La-Verna Fountain, associate vice president for Communications and Construction Business Services at Columbia University. “Lend Lease wanted to know where we would like to have a service project this year and the community garden presented the best type of one-day service project. Columbia has a long history of working with the community through many different programs, and this was an opportunity for us to bring together different groups, support a local project and make a difference for a wonderful group of people. We received as much joy working together as I hope people will receive utilizing the garden. Ordinary people connecting through ordinary service is really what the day was all about.”

Every year, Lend Lease employees from around the world volunteer their time and lend their skill, knowledge and muscle to local community projects.

“We like to give back to the communities and the places we work in,” said Ralph Esposito, executive vice president at Lend Lease. “People get to know us and see the good things that we do outside of building buildings and this is really important to us as a company.”

Last year, Columbia and Lend Lease collaborated to beautify the Riverside Valley Community Garden, located in West Harlem at 138th Street and 12th Avenue, where founder Jenny Benitez and other local residents plant a wide variety of vegetables and fruit-bearing trees and distribute their harvest each year to the local community.

“This is one of our largest contributions of plants, man and woman power and good vibes,” said Dr. Vicky Gholson, CEO and Founder of DEEL, a not-for-profit organization that coordinates work at the garden. “The kids were excited when I began to tell them about the different companies volunteering which opens their heads up to different career opportunities. When good people come together extraordinary things can happen, and that’s what today exemplifies.”

Columbia Athletics Faculty/Staff Festival – Saturday, January 21st

Columbia Athletics will feature a special pre-game event, the Faculty/Staff Festival, prior to the Basketball doubleheader (Women’s Basketball at 4:30 PM and Men’s Basketball at 7 PM) against rival Cornell University on Saturday, January 21, 2012 from 3:00 – 4:15 PM in the University (Blue) Gymnasium in the Dodge Fitness Center. This festival will be FREE to faculty and staff (and their families). The Faculty/Staff Festival will include FREE food and beverages, interactive games for children and appearances from Columbia’s spirit organizations (cheerleaders, dance team, pep band and Roar-ee the Lion mascot).
Making Columbia Green

Columbia Implements Clean Construction Program in Manhattanville

Air quality, noise and vibration, traffic and business disruptions—these are some of the issues that could keep Ramesh Raman up at night as the University moves forward on its long-term expansion in the old Manhattanville industrial area.

Raman, executive director of environmental field compliance for Columbia’s Manhattanville Development Group, is responsible for making the new campus a model for green development. His job is to translate the stringent environmental compliance requirements agreed to by the University and distill them into a set of engineering specifications that get incorporated into construction plans.

One of the University’s main goals is to minimize the impact of construction on the daily life of the community as 6.8 million square feet of new building space go up on the former industrial site just north of the Morningside Heights campus. So far the University has demolished 33 buildings in the area, salvaging and recycling as much as 90 percent of the building materials. It is also working with the Environmental Defense Fund (EDF) to ensure that all construction work applies the latest air pollution controls available.

“When I went to see the Manhattanville construction site, what struck me was that it was very quiet, clean and calm,” said Isabelle Silverman, an attorney with EDF. “Columbia’s Manhattanville expansion can serve as a clean construction model for other cities and universities.”

The cornerstone of Raman’s work is a comprehensive construction mitigation program. Mitigation measures focus on protecting historically significant structures within 90 feet of construction; minimizing noise and dust; and using an environmentally sensitive approach to pest management. Angled noise barriers and blankets minimize sound from the construction site while construction equipment is outfitted with air pollution control devices. Equipment is also designed to use electricity or ultra-low sulfur diesel fuel, which offers a significant reduction in particulates and other pollutants. Truck undercarriages and wheels are washed twice as they leave the site to limit dust in the air.

This mitigation program also addresses community concerns about construction activities. Community members can contact the Facilities Services Center at any time, and a website and newsletter provide frequent updates. The University also makes regular presentations to neighbors, community groups and the local community board to keep them informed about the progress of construction, which is expected to last three decades.

“From the beginning we engaged in careful planning to look at areas where we would intersect with the public and try to proactively avoid creating construction nuisances,” said Philip Pitruzzello, vice president of Columbia’s Manhattanville Development Group. “We believe construction can work with a community to help create livable cities.”

Prior to joining Columbia, Raman was responsible for environmental performance for the Metropolitan Transit Authority’s large construction projects. Several of them, including the South Ferry Subway Terminal and the Fulton Street Transit
Columbia University Facilities is spearheading efforts to make Columbia a model environmental citizen. Below are some recent efforts to reduce energy consumption, limit our greenhouse gas emissions and incorporate environmental and energy enhancements in new construction projects.

Studebaker 200 Level Renovation
Certified LEED Silver

The interior fit out of the 200 level of the Studebaker building, a six story building at 615 West 131st Street that houses Columbia University administrative offices, has been certified LEED Silver for Commercial Interiors by the US Green Building Council.

LEED for Commercial Interiors is the green benchmark for certifying high-performance green interiors that are healthy, productive places to work; are less costly to operate and maintain; and have a reduced environmental footprint.

Completed in April 2011, the Studebaker 200 level houses the Columbia University Facilities Manhattanville Development Group, which manages the University’s campus expansion into Manhattanville in West Harlem; the Columbia University Finance Office of Internal Audit, which assesses the effectiveness of the internal controls framework devised by the University; and the Sponsored Projects Administration (SPA), which provides guidance and stewardship to researchers and administrators.

The renovation featured water savings fixtures, Energy Star appliances, use of re-claimed furniture, use of low-VOC finishes, and lighting controls. Approximately 75% of the waste from construction was recycled or diverted, according to project manager Edward McArthur.

The Studebaker building, which was constructed in 1923 as a state-of-the-art Studebaker automobile finishing facility, was renovated in 2007 for adaptive reuse as University administrative offices, and over 800 Columbia employees now work there. Overall building features include energy-efficient mechanical systems, low-flow and auto shut-off restroom fixtures, highly efficient insulated windows, a state-of-the-art fire safety system, soft, energy-efficient lighting and an open, loft-like space with high ceilings (10-13½ feet) and design emphasizing light and views from large, newly installed window. It is one of several buildings that will be preserved as part of the University’s campus expansion into Manhattanville in West Harlem.
Northwest Corner Building Wins 2011 ENR NY Best Project Award and 2011 SCUP Merit Award

Columbia University’s Northwest Corner (NWC) Building received the 2011 Engineering News-Record (ENR) NY Best Project Award in the category of Higher Education/Research. The annual competition honors construction and design excellence from across the region. The judges considered criteria including challenges, safety, design, innovation, quality and craftsmanship. The building was featured in the November issue of ENR New York and the project team was honored at an awards breakfast on November 8.

The NWC Building was also awarded a College and University Planning (SCUP) Merit Award for Excellence in Architecture. The SCUP/AIA-CAE Excellence in Architecture Award is a juried competition that recognizes that comprehensive campus design and planning are collaborative and involve campus architects, planners, administrators, faculty, professional consultants and many stakeholders. The building was one of 16 projects (in multiple categories) to be honored out of nearly 200 entries for the 2011 awards.

Opened to the University community in December 2010, the Northwest Corner Building (NWC) is the new home and center for interdisciplinary research and education at Columbia University. Lead building designer José Rafael Moneo and associate architect Davis Brody Bond Aedas designed the building to fulfill Columbia’s goal—to have it serve as a physical and intellectual bridge, linking laboratories and maximizing the ready sharing and exchange of ideas, resources and information. It houses faculty offices, classrooms, and research facilities for the disciplines of chemistry, biology, engineering and physics.

Congratulations to Joe Mannino, Karri Rivera, Gary Hyer, Coury Revan, Larry Wisbeski, Shella Cadet and the rest of the project team!

New York Women’s Chamber of Commerce Honors La-Verna Fountain

On Friday, December 16, 2011, the New York Women’s Chamber of Commerce (NYWCC) honored La-Verna Fountain, associate vice president of Construction Business Serves, at its annual New York Women of Excellence Awards Ceremony at Bridgewaters in lower Manhattan. With sweeping views of the East River and the Brooklyn Bridge in the background, the event honored New York women who have made a positive impact on society and have excelled in the areas of leadership, business, economic development and community services.

La-Verna was introduced by Quenia Abreu, President of the NYWCC and was honored for “administering the successful minority, women and local (MWL) construction management mentorship program. The program has successfully graduated more than 50 small and medium-sized MWL firms and spent more than $15 million in construction contracts with those firms for work at the University. Moving into its fourth year of operations, under La-Verna’s leadership and working closely with New York City’s Department of Small Business Services, the City has leveraged the Columbia model and expanded the program to include corporate giants Goldman Sachs, National Grid, Con Edison and BNY Mellon.”

During her acceptance speech, La-Verna thanked the many Facilities staff members who have dedicated their time and expertise to help make the Columbia MWL construction mentorship program a success and also acknowledged the MWL firms that participated in the program—many of whom were in attendance.

Other honorees included fellow MWL construction mentorship program partners New York City Department of Small Business Services and Claire Scanlon from BNY Mellon. Jessica Johnson, whose firm Johnson Security Bureau provides professional security services at Columbia, was also honored.

NYWCC is a member of the Columbia University Facilities MWL Advisory Council. NYWCC assists women and minorities achieve economic independence through business, microenterprise ownership and self-employment and recently announced the creation of “The New York Fund,” which will provide opportunities for MWL firms to gain access to capital.

Congratulations La-Verna!
RIDER WITH A CAUSE

Congratulations to Joe McCormick, associate director of fire safety, who participated in the Ride for 9-11, a cross-country bike event that raised over $50,000 to honor public servants that lost their lives on 9/11. “As a former New York City Firefighter, I was overwhelmed by the dedication fortitude and endurance displayed by my brothers from Los Angeles Fire Department, and thank them for being part of their monumental endeavor,” said Joe. “It is difficult to find words that really describe my feelings as we came over the George Washington Bridge. I only traveled 103.5 miles and looking down at Manhattan brought tears. I can only imagine what the guys that just rode 3,308 miles felt. Thank God we were all wearing sun glasses.”

The Ride began on July 24, 2011 in Hollywood, California and ended in New York City on September 9, 2011. Joe participated in the last leg of the event, riding 103.5 miles from Philadelphia to the NYC Firemen’s Memorial at 100th Street and Riverside Drive. As the riders pedaled into the “finish line” they were cheered on by many well-wishers, including fellow firefighters from around the country.

Los Angeles Firefighter Paramedic Scott Smith, who was a full-time rider, said, “Every morning we rode for someone, one day a fallen soldier, one day a Chicago firefighter, and on that last day we rode for FDNY 343. This entire time, I had been questioning myself if we were doing enough to make sure people remember. And here is Joe saying thank you to us for letting him be part of this. He is tearing up and that is truly the reason why we’re here, to honor his fallen brothers. It was the perfect cherry on top, to ride into New York with him.”

Congratulations Joe!

Send your good news to Dan Held at dh2297@columbia.edu.

FUTURE FACES AT FACILITIES

Joshua Morrison, residential operations manager, and his wife Jessica welcomed their son, Noah Henry Morrison, on September 10, 2011. Noah weighed in at a whopping 8lbs 15oz and measured 21” long. Congratulations!
### NEW FACES

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<td>Tonya Rupp</td>
<td>Project Coordinator</td>
<td>Campus Operations</td>
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<tr>
<td>Christine Salto</td>
<td>Administrative Coordinator</td>
<td>Office of the Executive Vice President</td>
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<tr>
<td>Laura Barnhart</td>
<td>Acting Assistant Director, Capital Finance</td>
<td>Finance &amp; Administration</td>
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<tr>
<td>Ho-Ming Lee</td>
<td>Acting Assistant Director, HVAC</td>
<td>Plant Engineering &amp; Utilities Operations</td>
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<tr>
<td>Markus Braun</td>
<td>Assistant Director</td>
<td>IT</td>
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<tr>
<td>Lorant Kando</td>
<td>Assistant Director</td>
<td>IT</td>
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<tr>
<td>Tim Lumley</td>
<td>Assistant Director</td>
<td>IT</td>
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<tr>
<td>Robert Solis</td>
<td>Associate Director, Accounts Payable</td>
<td>Finance &amp; Administration</td>
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### SILVER SERVICE ANNIVERSARIES

Congratulations to the following on their 25th anniversary at Columbia!

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<thead>
<tr>
<th>Name</th>
<th>Role</th>
<th>Department</th>
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<tbody>
<tr>
<td>Angel Torres</td>
<td>Porter C</td>
<td>Residential Operations</td>
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<tr>
<td>Consolicio Herrera</td>
<td>Resident Manager</td>
<td>Residential Operations</td>
</tr>
<tr>
<td>Franklin Espinal</td>
<td>Administrative Coordinator</td>
<td>Public Safety</td>
</tr>
<tr>
<td>Bernard Simons</td>
<td>Security Officer</td>
<td>Public Safety</td>
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<tr>
<td>Carlos Perdomo</td>
<td>Heavy Cleaner</td>
<td>Campus Operations</td>
</tr>
<tr>
<td>Terry Klug</td>
<td>Licensed Refrigeration Engineer</td>
<td>Plant Engineering &amp; Utilities Operations</td>
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<tr>
<td>Gary Gidman</td>
<td>Watch Engineer</td>
<td>Plant Engineering &amp; Utilities Operations</td>
</tr>
<tr>
<td>Theresa Todman</td>
<td>Assistant Manager, HR</td>
<td>Finance &amp; Administration</td>
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Katiana Anglade

Who she is: Director, Manhattanville Development Projects

Years at Columbia: 3

What she does: Anglade helps manage Columbia’s expansion into Manhattanville, monitoring and reviewing the University’s public commitments and supporting clean construction efforts. These include measures to enforce public and environmental health.

She also works closely with contractors and fellow Facilities team members to support the University’s goals of working with businesses owned by minorities, women and local residents. Anglade’s job requires her to navigate quickly among a number of different tasks. “There are many experts here whom I am humbled to work with, and there are a lot of activities to learn from,” she says.

Best Part of the Job: Working with student interns and watching them evolve. “I enjoy mentoring them and seeing their dedication. The kids are enthusiastic about learning and visualizing themselves in our roles in the next 10 years.” Anglade still keeps in touch with students in Columbia’s 2009 Manhattanville ACE Mentor Program for high school students seeking careers in the field of design and construction.

Before Columbia: Anglade chose the construction field early. In high school, she participated in an intensive, semester-long program in New York City, in which she studied economics, architecture and public policy. “I think it’s really a curiosity about New York, its neighborhoods and how communities are constantly evolving that led me to this work,” she says. With two master’s degrees—one in urban planning from New York University and another in construction administration from Columbia—Anglade spent years overseeing affordable housing and mixed-use projects as a project manager at the Abyssinian Development Corporation. After attending a community board meeting for Harlem residents like herself, she decided she wanted to join the University’s Manhattanville team.

Emorable Moments: Helping others succeed. In 2009, Anglade joined employees across the University to help organize a job fair for the West Harlem community. “A lot of people came out and were truly happy about what we were doing. People were welcoming to us and made it a great experience.” Anglade provides assistance to the University’s Small Business Services mentorship program for minority, women and local entrepreneurs. The program provides small business owners in construction trades with classroom training, technical assistance and opportunities to compete for jobs at Columbia and across the city. Anglade supports the program’s outreach and recruitment of firms. “It is challenging to be a small business owner, and I have been fortunate to assist them through this program. While construction is still primarily a male-dominated field, that is changing. There are a lot of women interested in entering the field and growing opportunities for them, as I found out with the mentorship program.”

In Her Spare Time: “I like to be outdoors. I also love to travel. Next stop—Thailand!”
Facilities installed holiday lights to illuminate College Walk, an annual Columbia tradition.

The Capital Project Management team began foundation work and steel erection on the new Campbell Sports Center, which will serve as a hub for student-athletes and coaches who practice and compete at the Baker Athletics Complex. The building is scheduled to be complete in fall 2012.

Facilities worked with our partners in Athletics to brighten the area surrounding the Uris Pool, located within the Dodge Physical Fitness Center. Facilities electricians replaced existing light fixtures with 70 new sealed corrosion proof high output light fixtures, walls were painted and a new Columbia Blue epoxy floor was installed.

The Campus Operations Carpentry Shop transformed English Professor Jim Shapiro’s Philosophy Hall office in with custom-made bookshelves.

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Around Campus in Pictures